#### TECHNOLOGY FEEDBACK IN THE BUSINESS SCHOOL

Evaluation of students attitudes to using wikis for groupwork assignments in the Masters level Strategy Module BEMM119

### QUESTION 1 How do you feel about using a wiki to write an assignment? (57 responses)

#### Positive - 51%

Easy for us to communicate, great, exciting, gives flexibility, helps us contact each other, convenient, quick, can share everyone's work, fresh, interesting, efficient

- I think it's a great idea. For my final year group project on my Computer Science degree I set up a forum for sharing our work, but on second thoughts a Wiki would have been more suitable. With group work it can become a nightmare to try and coordinate
- Well to me, it's something really new to me and I don't mind it because I like learning new things so, so far it's been great.
- It is something new for me, so i feel kind of excited. I'm looking forward to mastering its usage.
- I feel a bit strange since it is the 1st time that I am doing it. However, I am also excited to be able to see my progress and track others.
- It is an interactive way to pursue your group work as it gives you freedom to share and discuss your research and study.
- Good...I might get a lots details from anyone in the class.
- Its a good way to interact with your group members and everybody can know what the other group member is thinking or doing without him having to send personal emails
- in my opinion wiki is brilliant.
- Compared with traditional ways, wiki seems an attractive way to finish group assignment: we could contact
  other group members more easily and timely, and makes our to be a "real" team. Furthermore, it may useful
  for our career in the future.

### Neutral/ mixed (neg and pos) - 19%

- Not convenient, but fair.
- It is easy to communicate with others, but I can not find some functions easily.
- Wiki is not so convenient but better than not have
- I feel when writing you want to communicate verbally, however for the preliminary parts I am willing to give it a go.
- I think it's good when people cannot attend a meeting to be up to date with what's going on. However, not all members of the group can feel comfortable with using this tool which can impede writing an assignment.
- It is good to try but I haven't used it before that is I was a bit suspicious about that.
- Wiki is new for me, so I have to spend time to be familar with it. However, it may be a good experience, I
  quess.

#### Negative - 17%

- I personally do not like this wiki. I find it annoying to use. I am use to using other means to write an assignment. I had to learn how to use wiki and I am still learning it. I think there should have a session explaining how to use it.
- Working based on case study discussion, it is not a good idea to discuss via Wiki because it is better to meet face to face that we might generate some ideas by keeping continuous speaking out.
- it is absolutely unnecessary! just a waste of time.
- very confusing. So far, can't see any helpfulness or reasons in using it
- hard to control and manage
- I prefer to discuss the assignment in person, because you have to wait your group member to appear on the wiki, it may take a longer time.
- Too time consuming.
- a bit unnecessary because we can also use Email system and MSN
- I don't like to use wiki as every time I need to get into the system in order to write an assignment and I still not really figure.
- too complex.

- -to be honest....till today i am still trying to know how to use wiki more effectively...but ....actually, i dont know how to make it better.
- I think it is not really convenient for group work. Virtual meeting could not represent the real meeting.

#### Not used - 6%

- may be good, I want to try
- It's still new, I don't know much about it.

QUESTION 2 How do you feel about working in a group and writing comments about other peoples' work?

## (57 responses)

## Positive (76%)

- Comments are a good idea, although some members of my group started using comments to add to a page rather than using edit.
- It can not only increase our group consciousness but encourages us to do the work.
- It is nice since I think communication is important. We could improve together.
- It's very convenient for group members to discuss in a virtual way.
- I think that is a good way to get feedback about the things that you have done.
- It' convenient and interesting.
- Better than using the mail box
- Working is group is fun and enjoyable though I have not yet commented on any body's work
- Like they say 'two heads are better than one'...I know it will be an exciting experience.
- It is a good way for students to learn how to communicate our idea with others.
- It makes me confident in cooperation with my group members.
- I think it is a very good idea since it puts pressure on all involved to work and not become "free-loaders".
- It is good as we can track the contribution of each individual towards the assignment
- I think that will make our work more effective.
- Good. Looks like everyone can work together and help each other to learn
- It is good to work with other classmates.
- We can learn from each other.
- Due to my working experience, the comments about other member's work are useful and crucial. I hope our group will finish the assignment successfully.
- We should consider fairness and everyone in the group can give unbiased comment.
- Good to learn from each others as well as develop team working skills.

## Neutral/ mixed (12%)

- Not bad, but I still see no difference from e-mail communication.
- It should be ok...I can't say anything like 'this is good or not' until the end of this term.
- Right now. I'm not used to it.
- I guess I'll be ok after I spend more time searching this system.
- Quite handy, but is it true that we can only see who is the last editor?
- Can gather more ideas, but less efficient.

### Negative (12%)

- I don't like it, because our work is available for others and they can just copy it.
- I am not familiar with wiki, therefore, I found it difficult to contribute my thoughts and I am trying to avoid using it.
- It is more complicated to use wiki as a learning tool, it sometime not so fair if the context is discussed by group
- Well unfortunately I am not comfortable working in a group. Personally as I did not have a very good experience working with my marketing group in the first semester. I prefer individual assignments.
- The platform is not convenient

- I do not like this wiki. I wish it was not compulsory. Since I have to use it, I find it difficult to use in a group
  work setting. I use it as complementary to other means. For example, I will attach a document on wiki but
  also send it by email.
- I don't like group-work very much

#### Other

No comment

QUESTION 3 Do you have any questions or concerns about using the wikis that you would like us to know about at the start of this process? (49 responses)

## Positive (7%)

- Wiki is good platform for communication.
- I want it. It's convenient and easy for us to use.
- Maybe this is a good way to share what I have with my group members...this may save time for us to check when we can have a meeting etc.

## **Neutral (20%)**

- If it's possible to hide each group's work from each other, that would be fair.
- My only concern is I believe the interface of the wiki could be a lot better designed and therefore making it easier to use.
- I would prefer simpler and clearer instructions.
- Please keep the system much more simple
- A chat feature should be included in the process so that we can interact simultaneously while doing and uploading the research work and further plan and discuss about the project. I look forward to this feature.
- Not everyone used to participate into this system. And it seems that email is more popular to communicate
- People from different countries have different ways to study. The wiki can provide the base rather than the decisive factor for evaluating the results.
- A Wiki 101 (Introduction to Wiki) will help a lot.
- A more detailed wiki manual is needed.
- I think some sort of tutorial should have been provided, before our first meeting only 3 or 4 of the people in my group had even attempted to access it and none of them seemingly knew how to edit entries so I had to show them.

#### Negative (8%)

- Wiki was not a very good idea. It is confusing and confuses us a lot.
- Honestly, I am still not comfortable using wiki or the idea of using it but I guess with the passage of time
   I'll learn it.
- It is not fair to evaluate a student only by wiki.
- The interface is not quite easy to get used to.

# Other (65%)

- Yes, how can we upload the scanned copies (images)?
- Why can I not find all the members in WIKI?
- It would be good if there was a tab where we can see contacts from only our group!
- I am a little confused. When you add some comments for some topic, the new same topic does not replace the old one
- I am a little unfamiliar with using it

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