



## Putting people at the heart of the energy system, 10<sup>th</sup> July 2018

Citizens Advice, 3rd Floor North,  
200 Aldersgate Street, London, EC1A 4HD

### **Aims of the Roundtable**

The GB energy system has already undergone significant change and further change is expected across electricity, heat and transport. The direction of travel is challenging the current top down and centralised system, in respect to its design, operation and governance; and this will continue as the system becomes more distributed and closer to end users. This shift is leading to a wide-spread recognition that people (as consumers, customers, citizens) must have a key role in the energy system going forward and many actors are calling for, or assuming that, people will need to be put at the heart of the energy system.

But what does this actually mean? What does a people centred energy system look like? What needs to change and how can that change be enabled? How can people's needs be met, whilst rewarding those that offer services to the system, and how do we do this equitably and securely? The aim of this roundtable is to explore some of these issues, through a range of insights and focussed discussion based on two sessions.

### **Session 1: What does a people focussed energy system look like?**

Questions to consider:

- What are some of the key components of a people focussed energy system?
- What outcomes are we trying to achieve? Are some more important than others?
- How do we ensure equity and justice for all energy users?

### **Session 2: How do we enable people to be put at the centre?**

Questions to consider:

- What needs to happen in terms of policy & regulation?
- What does the industry need to do across heat, electricity and transport?
- How can people best be engaged?
- Who are the wider enablers of change at a local level?

## Agenda

9.30 – 10.00	Refreshments
10.00 – 10.15	Welcome and roundtable introductions, Catherine Mitchell, IGov Team
10.15 – 10.30	Context and Introduction – Richard Hoggett, IGov Team
10.30 – 12.15	Session 1: What does a people focussed energy system look like? Chair Matthew Lockwood, 5 minute perspectives from: <ul style="list-style-type: none"><li>• Rebecca Willis, Independent Researcher</li><li>• Edward Gill, ENA</li><li>• Rajni Nair and Alex Belsham-Harris, Citizens Advice</li><li>• Dave Newton, BEIS</li><li>• Simon Skillings, E3G</li></ul>
12.15 – 13.15	Lunch
13.15 – 15.00	Session 2: How do we enable people to be put at the centre? Chair Catherine Mitchell, 5 minute perspectives from: <ul style="list-style-type: none"><li>• Simon Roberts, Centre for Sustainable Energy</li><li>• Sharon Darcy, Sustainability First</li><li>• Neil Barnes, Ofgem</li><li>• Afsheen Kabir Rashid, Repowering London</li><li>• Leo Murray, 10:10</li></ul>
15.00 – 15.30	Wrap up Chaired discussion to pull together key insights from the day

## Participants

Afsheen Kabir Rashid	Repowering London
Becky Willis	Independent Researcher
Catherine Cherry	Cardiff University
Catherine Mitchell	University of Exeter
Dave Newton	BEIS
Edward Gill	ENA
Jake Barber	BEIS
Leo Murray	10:10
Matthew Lipson	Energy Systems Catapult
Matthew Lockwood	University of Exeter
Mike Hemsley	CCC
Moira Nicolson	Ofgem
Natasha Hobday	First Utility
Neil Barnes	Ofgem
Rajni Nair	Citizens Advice
Richard Hoggett	University of Exeter
Sharon Darcy	Sustainability First
Simon Roberts	CSE
Simon Skillings	E3G